

List of Quality Improvement Priorities FY 2016

TriHealth priorities for improvement are established based on:

- needs of the patient population served
- external regulatory, accrediting and licensing requirements
- findings from review and evaluation of quality, safety and service, including assessments of patient, family, medical staff, and employee satisfaction
- TriHealth's Strategic Plan.

1. QUEST Initiatives and Accrediting Requirements: TriHealth participates in this national data collection initiative that helps organizations achieve top performance in evidence based care, mortality, patient safety (harm), patient and family engagement, appropriate hospital use, and cost and efficiency. QUEST priorities for FY 16 include:

- **Promoting Breast Milk Feeding**
- **Reducing Hospital Acquired Conditions**, such as:
 - Falls and trauma reduction
 - Pressure ulcers
 - Foreign body retained
 - Postoperative DVT prevention
 - Postoperative infections following orthopedic, bariatric, or cardiac implantable electronic devices
 - Postoperative hemorrhage or hematoma
 - Postoperative respiratory failure
 - Wrong site surgery

2. Patient Perceptions and Experience: Delivering excellent care and meeting or exceeding patient expectations is a TriHealth goal. Based on B. North data, patients want improvements in:

- **Communications with nurses**
- **Communication with doctors**
- **Responsiveness of hospital staff**
- Pain management
- Communication about medicines
- Hospital cleanliness and quietness
- Overall rating of hospital

3. Readmission Reduction: We are focused on decreasing hospital readmissions with particular attention to the following disease areas:

- Acute myocardial infarction
- Heart failure
- Pneumonia
- Chronic obstructive pulmonary disease
- Total hip and/or knee arthroplasty
- Coronary artery bypass

4. Medicare-Reimbursable Performance: Enhanced patient care and Medicare reimbursement rates will occur when we improve:

- **Number of influenza immunizations delivered**
- **Survival rates** for AMI, CHF, Pneumonia
- **Safety measures**, such as reduction in:
 - Central line-associated blood stream infections
 - Catheter-associated urinary tract infections
 - Surgical site infections such as colon, abdominal hysterectomy
 - Clostridium difficile infections
 - Methicillin-resistant *Staphylococcus aureus* bacteremia
 - Elective delivery prior to 39 weeks gestation

Priorities in **bold** are...*priorities!*

Questions? Please contact Amy Lamborg at 865-1613 or Amy_Lamborg@trihealth.com